



## **MANUFACTURER'S LIMITED 2 YEARS PARTS and 1 YEAR LABOR WARRANTY**

### **Models: IOD Counter Top Dispensers**

Scotsman warrants to the original purchaser-user, that these commercial Counter Top Dispensers of its manufacture bearing the name Scotsman, will be free from defects in material and/or workmanship. Scotsman further warrants that these commercial counter top dispensers will perform adequately under normal use if properly installed and maintained in accordance with the Manual furnished with the product.

**Starting Time:** This product warranty begins with the date of original installation if the installation is reported to Scotsman on the warranty registration form furnished with the product. If no installation date is reported, the warranty will begin 1 month from the date of shipment from the factory. Irrespective of the actual installation date, the product warranty will expire seventy-two (36) months from date of shipment from factory.

**What is Covered:** Components are covered for parts for 2 years after installation and labor for 1 year after installation. This warranty is applicable only in the United States, Canada, the Caribbean, Mexico, Central America and South America. Excluded areas include: Africa, Asia, Australia, and Europe.

**Scotsman's Obligation:** Limited strictly to replacing, or to repairing, upon return to the factory, transportation charges prepaid, any part or parts that shall be found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman Distributor or an authorized service agent approved by the Factory Service Department, or the local Scotsman Distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Manual furnished with the product.

**Procedures:** Reimbursement for labor charges covered by this labor warranty will be made directly to the Scotsman Distributor and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursements must be made through the local Scotsman Distributor; approved replacement parts must be used. The defective part and service invoice must be returned to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to identify the failure. All claims must include the ice machine Model Number, Serial Number, original date of installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges. Any ice dispenser whose initial installation date is more than five years from its production date is excluded from this warranty.

This warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Electrical power or water supply failure to the dispenser for any reason.
- Operating the product beyond the specifications set in the product's manual.
- Failure to clean and maintain as set forth in the product's manual.
- Installations not in accordance with the product's manual.

**Residential applications:** Units installed in residential applications will be warranted for a period of 1 year parts & labor from the date of original installation.

**This warranty is in lieu of all other warranties or guarantees of any kind, express or implied. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED.**

**IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

**No part or assembly which has been subject to accident, alteration or misuse, or which is not installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this warranty.**

**SCOTSMAN®** is a registered trademark of Scotsman Group Inc., 101 Corporate Woods Parkway, Vernon Hills, IL 60061  
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